

# Question and Answer

**Q: How many beds are at Devonshire Care Centre?**

**A:** There are 132 beds in total at Devonshire: 61 beds on the first floor and 71 beds on the second Floor. Of these, 118 are Private rooms and 7 are Semi-Private rooms. Semi-Private rooms allow couples to remain together.

**Q: What is the cost per day for a Private Room and a Semi-Private Room?**

**A:** The cost per day for a Private Room is \$60.45 and a Semi-Private Room is \$52.30. Costs are set by Alberta Health and are the same in all Continuing Care Centres across Alberta. Costs are adjusted for inflation on July 1<sup>st</sup> of each year.

**Q: What is included in the cost per day?**

**A:** The cost per day includes meals, housekeeping, utilities, most on-site activities, and routine building maintenance.

**Q: Do you have additional services or costs per month?**

**A:** Yes, listed below are additional services that residents can purchase.

- Personal Laundry \$50.00 per month
- In Room Telephone \$32.00 per month
- Cable Television \$25.00 per month
- Clothing Labeling \$40.00 on admission (mandatory)
- Hair Salon See salon brochure for costs

**Q: What kind of therapy does Devonshire have on site?**

**A:** Devonshire's on-site therapists include: a Physical Therapist, an Occupational Therapist, a Recreational Therapist, a Music Therapist, a Dietitian and a Social Worker. In addition, external supports are available should a resident require additional help.

**Q: What are the hours for Administration Staff?**

**A:** The hours for Administration staff are Monday through Friday 8:30 am – 4:30 pm.

**Q: Does Devonshire have 24 hour care?**

**A:** Yes, Devonshire has 24 hour care. We have 3 shifts for our nursing staff. 7-3 pm, 3-11 pm, and 11 pm-7am.

**Q: Does Devonshire have a Physician on site?**

**A:** Devonshire has a total of 11 community Physicians that make regular visits at Devonshire. There is a physician on-call at all times if the personal physician is not available. Devonshire does not have an on-site physician.

**Q: How long do you have to wait in order to get into Devonshire?**

**A:** The length of time that an individual may wait is determined by Alberta Health Services as they manage the wait list for Devonshire Care Centre. We are not able to give an estimated waiting time.

**Q: What are the sizes of the rooms at Devonshire?**

**A:** On average a room will be 12' x 15', including the private bathroom.

**Q: What type of furniture is found in a room at Devonshire?**

**A:** At Devonshire, each room is equipped with an adjustable bed, an armoire (wardrobe) for hanging clothes, a side table and a chair.

**Q: What type of furniture or decorations are families allowed to bring?**

**A:** You are encouraged to decorate the room to make it feel like home. Please be aware that access for medical equipment must be maintained. The following items are suggested:

- Recliner chair or chair of your choice
- Small table or dresser
- TV or radio
- Plants
- Pictures
- Book shelf
- Mini bar fridge

**Q: Are Power wheelchairs allowed at Devonshire?**

**A:** Residents wishing to use a power wheelchair must be assessed and pass a test confirming that they are able to use a power wheelchair safely.

**Q: Are Power Scooters allowed at Devonshire?**

**A:** Power Scooters are not allowed.